

# Community Coordinator Report

Modoc County

APRIL – JUNE  
2015

## Code 4 Training - “Front Desk Safety and Security”

Erika Mariscal had the opportunity to attend the Code 4 Training titled: “Front Desk Safety and Security”, which was presented by Captain Joe Puckett. The training took place in Sacramento, CA on March 23, 2015. The trainer was a police department veteran, who had dealt with several situations where things could have gone a lot better if they only had a plan of escape. The purpose of the training was to teach attendees to think ahead of: What if situations...



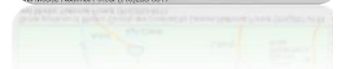
This would help individuals have a plan in case of an emergency and it could save lives. Captain Puckett talked about preplanning and how to train our brains to react under pressure.

There are eleven types of workplace issues/emergencies likely to occur: Medical Emergency, Bomb threats, Earthquakes, Fire, Lockdowns, Natural Disasters, Suspicious persons, Hostile People, Weapons found, Threats of Violence and Evacuations.

Homicide is one of the top three causes of occupational injury deaths. It’s the number one because of death for woman in the workplace. Captain Puckett said, “We have to keep track of a person’s behavior signs, if we see any of the warning signs such as:

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Modoc County  
“WHERE THE WEST STILL LIVES”



Confusion – the person is distracted, or unsure on the next course of action. We should respond with attentively listening to them. Ask clarifying questions and give factual information. Or if the person shows to be: Frustrated – impatient and reactive, resists information you are giving them. We respond by: moving the person to a quiet location to reassure them and talk in a calm voice to attempt to clarify their concerns. But if the person shows: Anger – change in body posture including; pounding fists, pointing fingers, shouting or screaming. We respond by: not arguing with them, prepare to evacuate the area or isolate the person. Contact a supervisor or security personnel”.

He explained the importance of planning ahead for Fire, Medical Emergencies, or any other emergency. Individuals need to gather non-emergency phone numbers for Police, Fire Department, and Hospital, your supervisor (direct line or cell phone). Captain Puckett recommended that individuals have a daily or weekly emergency topic, to take a moment and think it through. Review what actions steps one would take, who would be called, or what someone would do; lock doors, leave immediately, pull an alarm, or tell people to evacuate the building.

Individuals need to know their surroundings, including all safe exits for evacuations. Important information to be aware of; knowing where fire alarms are located, first aid kit, AED Defibrillator Kit, a safe phone to call 911, or where to go in case of an earthquake. Also, the importance of respecting any unidentified packages. Take treats of violence seriously, unidentified packages could contain bombs. Any suspicious packages should not be moved and if found someone should contact the police department and follow the safety procedures.

Overall the training helped staff take more precaution when working. To have an exit plan and to be prepared to deal with all situations in and out of the workplace.



## AFWD America's Job Center of California Statistics

**Modoc County Visitors**  
**2,745**

### AFWD Business Services

<b>Business Served</b>	<b>1,534</b>
<b>Service Provided</b>	<b>8,374</b>
<b>Positions Filled</b>	<b>2,265</b>
<b>Training Assistance</b>	<b>602</b>

### Program Services Total enrollments

<b>Adult</b>	<b>274</b>
<b>Dislocated Worker</b>	<b>195</b>
<b>Youth</b>	<b>104</b>
<b>Employed</b>	<b>525</b>

### Unemployment Rate

<b>Butte</b>	<b>6.9%</b>	<b>Plumas</b>	<b>9.2%</b>
<b>Lassen</b>	<b>7%</b>	<b>Sierra</b>	<b>8.1%</b>
<b>Modoc</b>	<b>8.2%</b>		



# Business Spotlight

## Sweet Pea Cottage, Blossom Florist, and Bluebird Cafe



Sweet Pea Cottage, Blossom Florist, and Bluebird Café owned by Joanna & Rick Kingsley recently opened at 701 N. Main Street in Alturas, CA. It's your one-stop shopping experience and their business hours are 10AM-5PM Tuesday – Saturday.

This charming boutique has country themed items such as; vintage collectibles, flour sack towels, birdhouses and cute whimsical signs. This shop also gives you the opportunity to purchase homemade jams/jellies, baked goods, soaps, and other unique items. If you are looking for a delightful gift idea or flowers for your loved ones this is the place to stop in look around and find that special something.



While visiting the shop you can stop in for a quick bite at Bluebird Café, which serves lunch from 11AM-3PM. They make great sandwiches using homemade breads from a local baker, fresh ingredients, and have specialty soups throughout the week or you can enjoy a trip to their salad bar. If you have sweet cravings stop in and enjoy an ice cream cone, order a slice of cake, have a cookie, or even a brownie. If you are in a rush you can call in your order and pick it up.





## This Quarters Success Stories



Modoc Business and Career Network would like to offer its congratulations to all the client's that successfully graduated this year.

Participants who graduated are:

- ☆ Dominique Martinez
- ☆ Madison Beahan
- ☆ Wendy Grish
- ☆ Isabella Murphy

All of the participants have successfully participated in the youth program and are planning to attend college or have found full-time employment. Congratulations Class of 2015.

*"The Modoc Business and Career Network would like to wish you luck in your future endeavors and hope you continue following your dreams".*



### **Joshua Button**

Joshua came to the Modoc Business & Career Network in January 2015. He relocated to Alturas, CA in December 2014 and was seeking full-time employment in the law enforcement field. Joshua graduated from the Butte Peace Officers Standards and Training (P.O.S.T.) Academy in 2012. He also had an Associate's Degree in Criminal Justice and applied for the Correctional Officer position at Modoc County Sherriff's Office. Joshua interviewed with Modoc County Sherriff's Department, but didn't have the necessary skills to effectively perform the duties of the position never having worked in this type of job. Alliance For Workforce Development, Inc. (AFWD) was able to place Joshua into an On-the-Job Training at the Sheriff's Department which ends June 30, 2015. He has obtained the hands-on experience and shown a remarkable ability to learn fast and work successfully in this field. He is very happy working as a Correctional Officer and the Sheriff's Department is thrilled to have him as part of their team.

Congratulations Josh on a job well done!

